



RITA 2018 TAX SEASON TAXPAYER ASSISTANCE



WALK-IN TAXPAYER ASSISTANCE EVENTS HOSTED THROUGHOUT THE STATE OF OHIO

The Regional Income Tax Agency (RITA) invites all taxpayers who are required to file a municipal income tax return for any RITA municipality to attend a free Taxpayer Assistance Event. Agents will be on-site to answer questions and assist with RITA municipal income tax return preparation. To receive assistance please bring with you all necessary tax documentation, including the following:

- W-2 Forms from all employers, and any W-2G Forms and 1099-MISC Forms
- Federal Form 1040, Federal Schedules C, E & F, Federal forms K-1, 2106 (if applicable)
- Addresses and dates for each location in which you resided during 2017

TAXPAYER ASSISTANCE EVENT DATES AND LOCATIONS

March 1st 12 pm - 7 pm City of Norwalk	March 6th 12 pm - 6 pm Village of Sebring	March 7th 9 am - 4 pm City of Loveland	March 8th 1 pm - 7 pm City of North Ridgeville
Norwalk Rec Center 100 Republic Street Norwalk, OH 44857	Village of Sebring 135 East Ohio Ave Sebring, OH 44672	City of Loveland 120 West Loveland Ave Loveland, OH 45140	North Ridgeville 7307 Avon Belden Road N. Ridgeville, OH 44039

March 13th 11 am - 5 pm City of Newton Falls	March 14th 12 pm - 5 pm City of Medina	March 16th 12 pm - 6 pm City of Grandview Heights
Newton Falls Annex Building 419 North Center Street Newton Falls, OH 44444	Medina Community Recreation Center 855 Weymouth Road Medina, OH 44256	Grandview Center 1515 Goodale Blvd Grandview Hts, OH 43212

March 20th 1 pm - 7 pm City of North Canton	March 21st 12 pm - 6 pm City of Mt. Healthy	March 27th 11:30 am - 6:30 pm City of Niles
City of North Canton 145 North Main Steet North Canton, OH 44720	Mt. Healthy Comm. Ctr. 1541 Hill Avenue Mt. Healthy, OH 45231	Niles Wellness Center 213 Sharkey Road Niles, OH 44446

March 28th 12 pm - 7 pm Village of Holland	March 29th 12 pm - 7 pm City of Wickliffe	April 7th 9 am - 4 pm City of Medina
The Lodge at Strawberry Acres 950 S. McCord Road Holland, OH 43528	Wickliffe Senior Community Center 900 Worden Road Wickliffe, OH 44072	Medina Community Center 855 Weymouth Road Medina, OH 44256

WALK-IN TAXPAYER ASSISTANCE AVAILABLE AT RITA OFFICE LOCATIONS

Taxpayer assistance is also available at the following RITA offices. No appointment is necessary. Assistance is on a first come, first served basis and wait times may vary, please plan for such a possibility.

TAXPAYER ASSISTANCE DATES AND HOURS AT RITA OFFICES

<p style="text-align: center;">Brecksville Office 10107 Brecksville Road Brecksville, OH 44141 Mon - Fri 8 am to 5 pm Extended Hours: Starting March 10th Saturdays from 9 am to Noon</p> <p style="text-align: center;">April 9th through April 17th Mon. April 9th - Wed. April 11th 8 am to 6 pm Thur. April 12th - Tue. April 17th 8 am to 7 pm</p>	<p style="text-align: center;">Worthington Office 760 Lakeview Plaza Blvd. #400 Worthington, OH 43085 Mon - Fri 8 am to 5 pm Extended Hours: Starting March 10th Saturdays from 9 am to Noon</p> <p style="text-align: center;">April 9th through April 17th Mon. April 9th - Wed. April 11th 8 am to 6 pm Thur. April 12th - Tue. April 17th 8 am to 7 pm</p>	<p style="text-align: center;">Cleveland Heights Office 40 Severance Circle Cleveland Hts., OH 44118 Mon - Fri 8:30 am to 5 pm</p>
<p style="text-align: center;">Lake County - Mentor Office 8500 Civic Center Boulevard Mentor, OH 44060 Tue & Thurs 8:30 am to 1:00 pm and 1:30 pm to 5:00 pm Extended Days: April 16th</p>	<p style="text-align: center;">Youngstown Office 2761 Salt Springs Road Youngstown, OH 44509 Mon - Fri 8 am to 5 pm Extended Hours: Starting March 10th Saturdays from 9 am to Noon</p> <p style="text-align: center;">April 9th through April 17th Mon. April 9th - Wed. April 11th 8 am to 6 pm Thur. April 12th - Tue. April 17th 8 am to 7 pm</p>	

CUSTOMER SERVICE PHONE HOURS 2018 TAX SEASON

Customer service agents are available to help answer taxpayer questions and provide assistance by calling toll-free at 1-800-860-7482. Agents are available Monday through Friday from 8 am until 5 pm.

Extended Call Center Hours for 2017 Tax Season will begin on Saturday, March 10th.

March 10th through April 5th

Saturdays from 9 am until Noon

Mondays and Thursdays 8 am until 6 pm

April 7th through April 17th

Saturday, April 7th	9 am - Noon
Monday, April 9th	8 am - 6 pm
Tuesday, April 10th	8 am - 6 pm
Wednesday, April 11th	8 am - 6 pm
Thursday, April 12th	8 am - 7 pm
Friday, April 13th	8 am - 7 pm
Saturday, April 14th	9 am - Noon
Monday, April 16th	8 am - 7 pm
Tuesday, April 17th	8 am - 7 pm

