

# Office of the Mayor



Birthplace of William McKinley  
25th President of the United States

STEVEN MIENTKIEWICZ  
MAYOR



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## FOR IMMEDIATE RELEASE

March 16, 2020

### COVID-19- Update

With recent directives set forth by the Governor's Office and the Ohio Department of Health and in an effort to enhance social distancing to prevent the spread of COVID-19, The City of Niles has made operational adjustments to be proactive in protecting the health and safety of the employees and community in the following manner:

*Effective Tuesday, March 17<sup>th</sup> until further notice:* Niles City Hall will be CLOSED to the public. Please call 330-544-9000 for any questions or concerns.

- All utility payments shall be made via mail, drop-box (No Cash) or online. Shutoff for delinquency is suspended, due to the hardship that the COVID-19 situation has created for our residents. In-home water meter replacement is suspended; however, representatives will still make checks to outside water meter components. Please contact the Utility Billing Office with questions.
- All new utility service applications can be found on the City website. New service, transfers or termination will be made by contacting the Application Clerk at 330-544-9000. All utility deposits will be made via mail or drop-box (No Cash). Please contact the Utility Billing Office with questions.
- All permits for Building, Zoning, and Dwelling payments will be done via mail or drop-box (No Cash). Permit applications can be found on the City website. Please contact the Planning and Permitting Office with questions.

*Effective Tuesday, March 17<sup>th</sup> until further notice:* The Niles Wellness Center will be CLOSED to the public. Please call 330-349-9355 or 330-544-9000 for any questions or concerns.

- All Wellness Center events, programming and rentals will be canceled, refunds will be issued. All Wellness Center memberships will be extended. Wellness Center personnel will be available during normal business hours via phone/email. Please call 330-349-9355 or 330-544-9000 for any questions or concerns.

*Effective Tuesday, March 17<sup>th</sup> until further notice:* The Niles Senior Center will be CLOSED to the public. Please call 330-544-3676 for any questions or concerns.

*Effective Tuesday, March 17<sup>th</sup> until further notice:* Public visitation will not be permitted at either of the Niles Fire Stations. Residents who have a medical concern, should contact their doctor or call 911 for a medical emergency. Residents who have general questions should call the non-emergency number at 330-544-9022.

*Effective Tuesday, March 17<sup>th</sup> until further notice:* The Police front desk at the Safety-Service complex will remain open. However, residents who need to speak with an officer or wish to make a report that can be completed by telephone instead of in-person should call the Niles Police Department. For emergencies, call 911.

*Effective Tuesday, March 17<sup>th</sup> until further notice:* The Niles Municipal Court remains open during normal business hours. Court customers are urged to check-in at kiosk's located in the lobby and pay court fines online through the Niles Municipal Court website. [www.nilesmunicipalcourt.com](http://www.nilesmunicipalcourt.com).