



Activity Registration

Facility Reservation

Internet Registration
and Reservation

Financial Reporting

Membership Management

Point of Sale

Inventory Control

Golf Course Management





Information for Niles, OH

June 2020

Peak Software Systems, Inc. would like to thank Niles, OH and its staff for allowing us to present and propose our SportsMan Cloud recreation management solution.

SportsMan Cloud is a solution created and driven by twenty years of customer needs, requests, and input. It is versatile and powerful, yet simple to use, with many user-defined fields, menu options, and reports. We believe that it would be an excellent choice for your organization and look forward to the opportunity to facilitate the implementation of this solution.

We recommend internet speeds of 15Mbps (up and down) during peak hours at each center running SportsMan Cloud. If not using Membership pictures 10Mbps may be sufficient for responsive SportsMan Cloud experience.

If you have any questions, please do not hesitate to contact us.

Sincerely,

Jordan Walker
Director of Sales
45 West 9000 South
Suite 2
Sandy, UT 84070
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www.sportsmansql.com

Payment Gateway Information

In addition, I'll connect you with North American Acquiring, who can get you set up for merchant services. Based on a rough estimate, they said the effective rate (total volume/total fees) would be around 2.46%. However, if you send them last month's bank statement, they will beat whatever you are currently at.



Company Profile

Peak Software began working with a local Utah recreation department in 1993 to develop an application to better handle their daily tasks of reservations, registrations, membership management, facility scheduling, daily cash management, reporting and other needs. We implemented SportsMan with great success and rave reviews from the customer. Many other local cities and counties took notice and began to purchase and implement the SportsMan application into their departments. Peak Software officially took the product to market with a focus on municipal and special district parks, recreation departments and centers, as well as YMCAs, universities, nonprofits, and private activity organizations. Our customer base has grown to over 400 clients. The SportsMan Cloud solution is now our main focus and resource.

SportsMan Cloud Implementation Approach

Peak Software has been involved in several hundred SportsMan and SportsMan Cloud installations throughout the country, and has sufficient resources to meet any customer's implementation timeframe objectives and needs. In our experience, that is entirely contingent on the customer's staff resources/availability, department size/schedule, and other demands; however, the process has been accomplished in as little as two days, and is very streamlined and efficient. Our staff works closely with department heads to formulate the optimal schedule for their specific needs and objectives.

In general, we recommend remote installation, training, implementation (onsite training is optional and available). Upon completion, the solution will be installed, configured, defined, trained, and in use. After the initial implementation, our customer's staff will be familiar and comfortable with all aspects of SportsMan Cloud, relevant to the modules purchased, and their specific goals and objectives. Continued and subsequent training/questions will be handled via phone, email, IM, and with other remote meeting tools to bring the staff to an "expert" user level. There is no allocation of a set time period for this process—**customers are allowed unlimited access to Peak's technical support staff**, on an ongoing basis.

Upon receipt of a signed sales agreement, we will be able to schedule and plan the implementation with the customer, assigning their priority in our installation queue, to have SportsMan Cloud fully functional and in use based on the customer's timeline.

Service and Support

The SportsMan SQL support and service (Customer Care Plan) offers clients **24/7/365 emergency support**, along with unlimited technical and help desk support, along with entitlement to all updates to the SportsMan Cloud solution. Standard hours of operation for "normal" issues and questions are 8:00am to 5:00pm MST, with afterhours technical support available as needed. Communication between Peak Software support staff and Client is handled via phone, email, IM, and online remote meeting tools.



**Pricing for
Niles, OH
SportsMan Cloud**

	SportsMan Cloud Implementation and Annual Costs SportsMan Cloud Software: Includes remote installation, configuration, training, and implementation. Single-Database, 8 included concurrent user licenses.
License and Service Contract Period	12 months from time of signature
Services Included	<ul style="list-style-type: none"> + <i>SportsMan SQL License</i> + <i>Unlimited computer installations</i> + <i>Unlimited online and phone technical support and training</i> + <i>SportsMan SQL enhancements and application upgrades</i> + <i>Membership module</i> + <i>ActivityReg on-line website with Patron Log in</i> + <i>Cloud Data Base Services with Backups</i> + <i>Inventory Module</i> + <i>Point of Sale System Module</i> + <i>4 additional users</i>
New Services Implementation (one-time) fee	\$2,500
Ongoing License and Service Cost (annually)	\$5,045
Total Due Year 1:	\$7,545
Total Due at Year 2 Renewal:	\$5,045



Agreement for Services & Equipment Purchases

This Agreement, when properly executed, becomes a binding contract between **Peak Software Systems, Inc. (Peak) and Niles, OH (Client)**. Peak agrees to provide the services as defined herein to Client. Peak will maintain the confidentiality of Client’s intellectual property.

SportsMan SQL is the sole property of Peak. The software license for SportsMan SQL is valid upon signature of this agreement and payment of the annual or semi-annual SportsMan SQL Customer Care Fee. Services included in the Agreement are updates, technical support, help desk support, and database consultation. The Client agrees to remain current with renewal of the SportsMan SQL Customer Care Plan while continuing use of the SportsMan SQL software. Peak will provide a mechanism to notify the Client of the SportsMan SQL Customer Care Plan renewal 30 days prior to expiration.

Upon signature of this agreement Peak can begin installation and implementation with Client.

EXCEPT FOR THE EXPRESS WARRANTY SET FORTH ABOVE, PEAK SOFTWARE SYSTEMS, INC. GRANTS NO OTHER WARRANTIES, EXPRESS OR IMPLIED, BY STATUTE OR OTHERWISE, REGARDING THE SOFTWARE, OR THEIR FITNESS FOR ANY PURPOSE. IN NO EVENT SHALL PEAK SOFTWARE SYSTEMS, INC. BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, OR OTHER DAMAGES FOR BREACH OF WARRANTY.

Peak Software Systems Inc.

Niles, OH

By: Jordan Walker

By: _____

Title: Director of Sales

Title: _____

Date: June 1, 2020

Date: _____

Signature: 

Signature: _____